The Office of the University Registrar (OUR) is committed to supporting the University of Florida’s dedication to equity and diversity by recruiting well qualified and diverse staff and student assistants. The full time staff consists of 63% female, 49% minorities including 3 veterans. This year, the OUR also employed 123 student assistants comprised of 85 females, 87 minorities, and 20 United World College students representing 12 different countries. Other examples of our commitment include but are not limited to the following:

1. The OUR provides support to our veterans including continually evaluating approaches to improve processes related to certification of veterans’ benefits. The university has a Student Veteran Service area that is housed in the Office of the OUR. The office is committed to Veterans by partnering with the US Department of Veterans Affairs in the support of the Post 9/11 GI bill and other VA education benefit programs. The office is staffed by 3 full-time professional staff, one of whom is a veteran, and 4 part-time student staff (generally veterans on the VA Work Study Program or dependents of veterans) who all strive to provide the best possible services to students eligible for Veterans Education Benefits. The Registrar’s Veterans’ team also provides representation at transfer preview information sessions to acquaint Veterans with the Registrar services and assists them as needed with veterans advocacy support from admission to graduation. We now participate in freshmen preview by offering services to the incoming students as they receive tours around campus. Additionally, the team provides outreach and support services to the Collegiate Veteran Success Center (CVSC). The CVSC is designed to provide a gathering spot for the student veteran community while at the same time providing a centralized hub for veteran services.

2. The Registrar’s Office and Division of Enrollment Management executive management representative is also a founding member of a national higher education Veterans Benefits Certification Workgroup, formed to evaluate approaches to improve processes related to the certification of veteran benefits at the national level. This group asserts that the application of current technologies and approaches to automation at the federal Veterans Administration (VA) level can substantially improve veterans’ experiences and the timing related to obtaining their educational benefits. This group has already met with the President and CEO of the National Veterans Association and from that meeting and in conjunction with the National Student Clearinghouse a proposal for significant improvement of VA Services has been presented to the VA through an advisory committee.

3. The OUR provides routine support to the Disability Resource Center, the Florida Opportunities Scholarship Program, Office of Academic Support and the UF International Center by providing professional support for all Registrar services to the professional staff coordinating these programs and their students. The Registrar staff also provides targeted email list support and monthly and term demographic information, grade point averages, graduation data, lists and labels for their populations as needed.

4. During the 2016 International Education Week, the Division of Enrollment Management organized a series of diversity awareness events including workshops, targeted communications and an international potluck. The OUR actively participated in and supported this division-wide initiative.